# **Spokane Community**



# Resource Guide

Please contact Clancy Mullins PC2 at <a href="mailto:cmullins@esd.wa.gov">cmullins@esd.wa.gov</a> for any additions or corrections.

### **Basic Needs & Emergency Resources**

### 1st Call for Help

838-4428 or (877) 678-4428

This is a confidential 24-hour emergency and crisis information telephone service which helps clients locate and connect with non-profit agencies, support groups and community resources.

### **American Indian Community Center**

535-0886

905 E. Third

Spokane, WA

Hot Lunches Monday – Friday, 11:30am through SASTA transportation. Facility hours; Monday – Friday 1pm – 5pm. The Center, a comprehensive social services agency, focuses on outreach and supportive services to assist American Indian individuals and families in transitional housing or homeless situations. The case manager works with the individual to assist them in accessing housing, financial resources, treatment, and jobs. They also offer life skills classes, daycare, GED classes, mental health counseling, and enrollment assistance in substance abuse programs. The Senior Nutrition Program through Community Health Association of Spokane (CHAS) is located at AICC. It targets those over 55. Hot lunches are served Mon-Fri at 11:30am through SASTA transportation. They also house a food bank serving those in the 99202 zip code.

### Anna Ogden Hall

327-7737

2828 W. Mallon

Spokane, WA 99201

Monday - Friday, 8:30 a.m. - 4:30 p.m.; Crisis Shelter. Free.

A long-term residential program for women and women with children (boys under 10). Christ-centered approach to healing, personal responsibility and transformation from the inside out. Offers Bible studies, counseling groups, life skills classes, educational/vocational learning center, parenting classes, personal enrichment opportunities, fun activities, exercise, diet and nutrition, case management, opportunities for health management and medical care. Graduates of 12-24 month program may be offered opportunity for paid internship. Admission process requires attending orientation held at Anna Ogden Hall most Fridays - call to RSVP.

### **Basic Health Plan**

1-800-660-9840

This state governmental program provides low-cost health insurance.

# Bethel AME Church-Health and Wellness Program / Winter Soup Kitchen 534-3007

### 600 S. Richard Allen Court

This program seeks to collaborate with existing health care providers to disseminate culturally appropriate information related to preventable and treatable health-related issues. The Ronal McDonald Care Mobile provides medical services for newborns through are 21 on Fridays at the church. Hot meals are also available at the church January through March on Tuesdays, Wednesdays and Thursdays from 4:30pm-6:00pm for one and all.

### **Caritas Center**

326-2249

5109 N. Adams

Spokane, WA 99205

Monday, Wednesday & Thursday, 10 a.m. - 1 p.m. Free.

Churches in northwest Spokane have united to form Caritas Center. It is a neighborhood center serving the area north of Wellesley and west of Division and the following zip code: 99026 in Spokane County. Food service provided in the area north of Montgomery and west of Division and in the following zip code: 99026 in Spokane County. Provides information and referral services, emergency assistance for food, utilities, transportation and some other needs. Services are limited to available resources. Also provides chore services and transportation for the elderly and disabled. Bakery items and dairy products are given out each day open, if available.

# Catholic Family Services 242-2308

Catholic Family Services is a certified mental health treatment program and provides counseling services for all ages and for various reasons such as family counseling, group counseling, post-abortion counseling, etc. Educational workshops are also provided on an as needed basis.

Cheney Outreach Center 235-8900 626 Third Street Cheney, WA 99004

Wednesday, 9 a.m. - Noon; Tuesday, 9 a.m. - 1 p.m., Thursday by appointment. Free, reimbursement encouraged. Provides information, referral, energy assistance and other direct aid for low income, families, individuals, elderly and special needs residents of the Cheney area. Cheney Outreach serves all residents of the Cheney School District #360, excluding Airway Heights.

Crime Victim Crisis Line 624-7273 210 W. Sprague Spokane, WA 99201 All hours every day. Free.

This free crisis line serves victims of sexual assault and other crime victims throughout Spokane County. Any victim, family member of a victim, friend, relative or provider may access the crisis line at no cost. It is available 24/7 offering crisis intervention, information and referral, as well as advocacy through certified providers.

Crisis Pregnancy Center 2659 N. Ash or 12124 E. 6<sup>th</sup> 327-0701 or 891-2850

Provides free pregnancy testing; early prenatal care; pregnancy education and counseling on all options. Also provides practical assistance with abortion alternatives and material assistance with maternity and infant items based on program participation. Offers housing for pregnant homeless women. Offers post abortion support and relationship counseling. They do not perform or refer for abortions though they do provide information about that option. Provides STD testing and counseling available at the Ash Street office.

Crisis Response Services - Spokane Mental Health 838-4651 / TDD 624-0004 107 S. Division Spokane, WA 99202 Sunday - Saturday, 24 hours.

Services, in person or on the phone, are available 24-hours daily to persons of all ages experiencing emotional and/or psychiatric crisis. Face-to-face in-home or community evaluations, crisis intervention and Involuntary Treatment Act services are available as appropriate.

The Eagle's Nest 455-8722; after hours 532-6157 1523 N. Regal Spokane, WA Residence for Homeless Veterans.

Family Assistance Program 455-8722; after hours 532-6157 845 S. Sherman

Spokane, WA 99202

Monday & Friday, 7 a.m. - 3 p.m., Wednesday 1 p.m. - 5 p.m. Free.

Qualifying, low-income families may receive emergency vouchers for food, utilities, rent and medicine. Funds provided by a local parish. Only families who reside in the boundary, have dependents living with them, and have not been assisted through the Center within a year are eligible for financial assistance. The Center also provides the following services: family crisis intervention, school supplies, before and after school program, childcare, holiday assistance, teen prevention, and leadership programs.

First Call For Help 838-4428 or 1-877-678-4428 (toll free) / TDD 624-0004 107 S. Division Spokane, WA 99202

24-hours daily. Free.

Trained volunteers, under professional supervision, provide free telephone assistance, referrals, supportive listening, and links to community individuals and agencies.

The Greenhouse

276-8224

222 E. Crawford Road

### Deer Park, WA 99006

Monday - Friday, 9 a.m. - 4 p.m. Free.

Provides an information and referral service for the North County. Provides a free clothing bank, Deer Park food bank, emergency services, counseling services, furniture, and household items. GED program also available.

**Hope House** 

455-2886

111 W. 3rd Ave

Spokane, WA 99201

Sunday - Saturday, 8 p.m. - 8 a.m. Free.

Provides emergency shelter, hot shower, clean bed, toiletries and nutritional food in a safe, caring environment for single, homeless women 18 and over. On-site case management, referral and support. Safety/protection from violence on the street. Clothing bank for shelter guests as well as any woman in need. Call for clothing bank hours. Also has permanent supportive housing.

**House of Charity** 

624-7821

32 West Pacific

Spokane, WA 99210

Monday - Saturday, 7:30 a.m. - 3:00 p.m., closes at 2 p.m. on Thursday. Free.

A drop-in center serving street people and transients. A mid-day meal is served for senior citizens at 10:45 a.m., and all others at 11:00 a.m. Free medical clinic, Tuesday and Friday at noon. Clothing room is open from 9:30 - 10 a.m. Monday - Friday. Winter-time night shelter first Monday in October through April 30 for homeless men. Women may access clothing bank and facilities during the day, but no overnight accommodations.

### Interfaith Hospitality Network of Spokane

747-5487

2515 E Sprague Ave.

Spokane, WA 99202

Monday - Friday, 9 a.m. - 5 p.m.

Referral required from a social service agency. Temporary shelter to homeless children (no age limit) with single parent or mother and father. Parents must be at least 18 years of age. Case management and referral assistance included. Life Skills classes provided to in-house families and After Care case management to discharged families for 6 months.

**Lions Club of Spokane** 

328-6900

1212 N. Howard

Spokane, WA 99201

Monday - Friday, 9:30am-11:30am

Ten local Lions Clubs provide eye exams and glasses qualified applicants through data supplied on a brief application.

**Love Travels** 

509-624-2378

Spokane, WA

Contact Tracey

Offers the families of incarcerated individuals the opportunity to visit their loved one by providing affordable shelter near Airway Heights Corrections Center and Pine Lodge. Rooms are available at a reduced rate of \$20 per night, through a partnership between Volunteers of America and Days Inn, and can be reserved for one weekend in a two-month period.

**Mission Community Outreach Center** 536-1084 1906 E. Mission

Spokane, WA 99220

Monday, Wednesday & Friday, 1:30 p.m. - 4:15 p.m. Free.

The Mission Community Outreach Center's Infant Crisis Bank is available for all of Spokane County's low-income families or single parents with an infant birth through three-years old. Residents of Spokane County are also eligible for the Assistance for Domestic Violence Families/Burn Out Victims and Women's Multivitamins with Folic Acid programs. All other services provided by this Center are for low-income families and individuals living east of Division Street to Park Road and north of 16th Avenue to Lincoln Road. Services include emergency resource information, clothing bank (including men's and women's professional clothing), necessities bank, and December Christmas Bicvcle and Helmet Program. School supplies are distributed in August and the Center operates a yearly Back-To-School Clothing/Shoes/Coat program.

**New Hope Resource Center** 467-2900 4211 E. Colbert Road Spokane, WA 99005

Tuesday & Thursday, 9:30 a.m. - 1:30 p.m.

Churches in far north Spokane have united to form New Hope Resource Center. It serves Mead, Colbert, Elk, Chattaroy, and Riverside areas as well as Spokane north of Hawthorne, zip codes 99005, 99021, 99003, 99009, 99218, and 99025. Provides information and referral services, emergency assistance for food, utilities, and prescriptions. Also provides chore services and transportation for the elderly and disabled.

**OMEGA Center** 325-1839 1918 W. Chelan Ave Spokane, WA 99205

Monday - Thursday, 10 a.m. - 2 p.m., every 4th Saturday, 10 a.m. - 1 p.m. Free.

An outreach ministry that offers: food bank, children's clothing bank, utility assistance, home chores, transportation for seniors and disabled, referral, and advocacy. Serves areas from Division Street west to the river, and from Indiana Avenue north to Wellesley. Must provide verification of address and picture identification.

Our Place 326-7267 1509 W. College Spokane, WA 99201

Monday, Tuesday, Thursday & last Saturday of month, 10 a.m. - 1:00 p.m. Free.

Food Bank for West Central area only, (South of Montgomery, West of Division Street, and North and East of Spokane River). Food Bank is open Monday, Tuesday and Thursday from 10 a.m. - 1 p.m. Some clients may receive food every 30 days. Limited emergency financial assistance e.g., emergency utilities, limited local transportation for West Center area only. Clothing Bank open to all. We DO NOT assist with rent. Ecumenical effort of seven churches in the West Central area. Must present photo ID and proof of residence each time of service.

### **ParaTransit** 328-1552

This is a shared-ride, wheelchair-accessible transportation service for ADA eligible persons who are unable to use Spokane Transit Authority (STA) accessible, lift-equipped buses. All services are pre-scheduled; same day trip requests are made on a space available basis. The reservation desk is open 8:00am-5:00pm daily. Routes can be scheduled between 6:00 am – Midnight, Monday – Saturday, and 8:00am – 8:00pm, Sundays and holidays.

People's Clinic 829 W. Broadway (2<sup>nd</sup> floor of the YWCA) Spokane, WA 99201

Monday-Thursday, 9:00am-5:00pm and Fridays, 9:00am-1:00pm.

This program provides primary health care to residents of Spokane regardless of their ability to pay. Services include: well-child exams, immunizations, mental health counseling and referrals, assistance with Washington Basic Health insurance applications, female and male health exams, breast cervical health program, pregnancy detection and referral, sexually transmitted disease screening and treatment, acute and chronic health care, and selective on-site lab testing.

### **Planned Parenthood**

326-2142

123 E. Indiana

### Spokane, WA 99207

Provides information on reproductive healthcare including family planning, contraceptives, vasectomies, pregnancy termination, birth control counseling for women, men, and teens; HIV and STD screening; education; and counseling. They have multiple locations and hours vary by location. Call number above for more information on other sites.

Project Access 537-8877 ext. 30 104 S. Freya, Suite 114 Spokane, WA 99202

Project Access is a community-based, physician-led initiative to expand access to health care for low-income, uninsured residents of Spokane County. They provide physical office visits (both primary and specialty care); surgeries and treatments, both inpatient and outpatient, laboratory and radiology services; hospitalizations, both inpatient and outpatient; prescription medications with a \$4.00 co-pay per prescription; and appointment reminders.

#### **Reduced Fare Card**

456-7277

701 W. Riverside

Spokane, WA 99201

Monday - Friday, 6:30 a.m. - 6 p.m.; Saturday, Noon - 5 p.m. 50 cents per trip, bus pass \$16.50.

Provides reduced fares on public transportation for elderly and eligible disabled. Go to Bus Shop for application and photo I.D. card.

#### Rideshare

325-6048

1230 W. Boone

Spokane, WA 99201

Monday - Friday, 8 a.m. - 5 p.m. Fees vary.

Rideshare organizes vanpools for daily work commuters and will place a 15 passenger van with a group of commuters, 5 persons or more, who have an origin or destination in STA's service area and commute a minimum of 20 miles a day. Vanpools are charged actual operating expenses only. New online commuter matching website and very helpful for carpool and vanpool options: <a href="https://www.rideshareonline.com">www.rideshareonline.com</a>.

### Saint Margaret's Shelter

624-9788

101 E. Hartson Ave.

Spokane, WA 99202

Monday - Sunday, 24-hours. Program fee requested based on ability to pay.

This is a shelter located in Spokane. Provides emergency shelter and transitional housing for up to two years for homeless women and children. Must be at least 18 years old, have children in custody (no boys over 12). Call for application and interview.

### Salvation Army Family Emergency (SAFE) Center

325-6814

1403 W. Broadway

Spokane, WA 99201

Monday - Sunday, 24 hour service. Free.

Provides short term Emergency Shelter to single or two parent families. Provides assistance in obtaining permanent housing, advocacy with DSHS and other agencies. The Salvation Army is a Christian organization offering worship & study opportunities to all clients; however, services are provided regardless of religious beliefs to eligible clients.

### Salvation Army Social Services Department

325-6821

2020 N. Division

Spokane, WA 99207

Monday - Friday, 8:30 a.m. - Noon & 1 p.m. - 4 p.m. Free.

Provides the following types of assistance to families and individuals who have low income, no income, or temporary financial distress: energy assistance, food assistance, clothing assistance, household furnishings, rent assistance, information, referral, and life skills classes.

### Service to the Military (Armed Forces Emergency Services)

1-888-737-4306

315 W. Nora

### Spokane, WA 99205

7 days per week, 24 hour coverage. Free.

Provides information and referral, reporting and communication, and access to financial assistance from the military aid societies for emergency travel and basic needs for active duty military members, military retirees and their families.

### **Seventh Day Adventist Better Living Center**

325-1258 or 325-2945 (answering machine)

15 E. North Foothills Drive

Spokane, WA 99205

Tuesday - Thursday, 9 a.m. - Noon & 1 p.m. - 2 p.m. Free.

Provides furniture and bedding to those in need at no charge in any area. Provides food once a month to those living within the area defined by Mission Avenue on the south, Francis Avenue on the north, Monroe on the west, and Perry on the east. This is an emergency service. Small fee for delivery of furniture. Free stop smoking classes, and free vegetarian cooking classes are also scheduled.

### **Spokane Transit Authority**

456-7277

701 W. Riverside

Spokane, WA 99201

Fares vary.

Provides public bus transportation. For help with planning your ride or for schedule or service information, call 328-RIDE or TTY 456-4327

### **Spokane Valley Community Center**

927-1153

10814 E. Broadway

Spokane, WA 99206

Monday - Friday, 9 a.m. - 5 p.m. Free.

Provides emergency financial assistance to Valley residents living in the immediate vicinity. Will help with prescriptions, rent and electric bills by appointment. The following programs are available at the Center: Emergency Assistance, Clothing Bank, Nicotine Anonymous, Protective Payee Services, Layette Program, Lend-A-Crib, Food Bank (928-7760), SNAP (456-7110), HEART, Spokane Regional Health Department includes WIC clinic, immunizations and flu shots, health clinic, and visiting nurses. Days and hours vary for each program, please call for information. Community voice mail lines available to clients who need a message phone number. Career Path Services for GED and High School Re-entry ESD101 High School Re-entry.

#### St. Vincent De Paul

534-2824

722 N. Regal

Spokane, WA 99202

Monday - Friday, 9 a.m. - Noon & 1 p.m. - 3 p.m. Free.

Gives emergency clothing, food, furniture and household items for anyone falling below state and federal poverty guideline amounts. Pick-up for donated items please call: 535-2491.

### **Telephone Assistance Program (Qwest)**

1-800-244-1111

Monday - Friday, 7 a.m. - 7 p.m.

Assists low income families with more affordable home telephone services; deposit may be required. Contact your local telephone company. Do not contact your DSHS case worker. The phone company requires your DSHS case number and social security number.

### **Temporary Shelters**

327-9534, Alternatives to Domestic Violence (Confidential), 829 W. Broadway 327-7737, Anna Ogden Hall (Women and Children), 2828 W. Mallon 838-6596, Crosswalk (Teenagers), 525 W. Second 455-2886, HOPE House Women's Shelter (Women), 111 W. Third 624-7821, House of Charity (Men, Winter only), 32 West Pacific 325-6814, Salvation Army (Married Couples, Families w/Children), 1403 W. Broadway 535-8510, Union Gospel Mission (Men), 1224 E. Trent Ave.

**Union Gospel Mission** 535-8510 1224 E. Trent Ave. Spokane, WA 99202

Monday - Friday, 8:30 a.m. - 5 p.m. (shelter 24 hours). Free.

Emergency shelter for men, offering a variety of support services to the poor and homeless. Services include: free clothing, lodging, meals, long-term rehabilitation programs, haircuts, laundry, 12-step support groups, Christian-based counseling and Bible studies. A free medical clinic is open on Wednesday afternoons from 1 p.m. - 4 p.m. on a first come, first served basis. Eye exams are available by appointment on Thursday mornings from 9:30 a.m. - 11 a.m

Vanessa Behan Crisis Nursery 535-3155 1004 E, 8th Ave Spokane, WA 99202

Sunday - Saturday, 24 hours. Free.

Offers immediate, short-term care for children birth - 6 years old when parents are experiencing crisis or are in need of support in caring for their children. Children stay at the Crisis Nursery for up to 72 hours while their parents take time to work through stress, tension and crisis. All services (childcare, crisis counseling, case-management, and ongoing parenting classes) are free of charge. Please call to ask about care for children and to sign-up for parenting classes.

Vehicle Emission Repair Program 456-7174 212 S. Wall

Spokane, WA 99201

Monday - Friday, 8:30 a.m. - Noon & 1 p.m. - 4 p.m. Free.

Repair of vehicle emission problems that prevent auto registration.

**Volunteers of America Emergency Assistance** 

624-2378

525 W. 2nd Ave., 2nd Floor

Spokane, WA 99201

Monday - Thursday, 9 a.m. - 4:30 p.m. Free.

Financial assistance available for utility shut off notices, household goods and clothing.

Women's Hearth (formerly Women's Drop-Inc Center) 455-4249

920 W. 2<sup>nd</sup> Ave.

Spokane, WA 99201

Monday through Friday 10:00am-5:00pm

This agency is a daytime Center which offers multiple services to women of diverse backgrounds. Key elements of the program are: safe environment, which includes physical as well as emotional safety reflected in non-judgmental acceptance and in being a drug and alcohol free environment for women only; nurturing welcoming relationships and a spirit of community, reflected in the intentionally with which women of the community reach out to others, welcome newcomers, take responsibility for community events; and focus on self determination, healing and wholeness, reflected in the variety of groups offered.

YWCA Domestic Violence Program 326-1190, ext. 139 / TTY 536-0780 / Crisis and Information Hotline 326-2255 829 W. Broadway Spokane, WA 99201

Monday - Thursday, 8:30 a.m. - 5 p.m.; Friday 8:30 a.m. - 3:30 p.m.; 24-hour crisis response. Free. This program is for women who want support, advocacy and information about living free from violence and abuse (physical, sexual or emotional) in their intimate relationships. Women are supported regardless of their decision to leave, remain or return to their partners. All services are free and offered on a voluntary, self-referral basis. Student intern opportunities available. 24-Hour Crisis and Information Hotline (326-CALL): Immediate crisis support, information, and referrals. Access to the shelter. Counseling Program (326-1190 x139): One to one individual counseling and/or support groups for women either currently living with abuse or who have left an abusive relationship. Weekly legal clinic providing help with a range of legal issues related to domestic violence and family law. 911 cell phones available. Shelter Program (326-2255): Confidential safe shelter for women in imminent danger and needing short-term accommodation. Security system and round-the-clock support staff. Legal Advocacy Program (835-4540): Support and advocacy in obtaining protection orders, as well as help throughout the court process. Also available Domestic Violence Community Education and Teen Dating Violence Project (326-1190 x139).

ZLB Plasma Services
624-1252
104 W. Third Avenue
926-1881
9621 E. Sprague Ave.
Tuesday - Saturday, hours vary.
Payment for blood plasma donations.

## Clothing, Food/Nutrition & Household Resources

Airway Heights Food Bank 244-1611 1309 S. Lawson St, #3 Airway Heights, WA 99001

Mondays and Fridays from 10:00am to 12:45pm and Wednesday evenings from 5pm-8pm.

This is a food bank serving zip codes 99001, 99011, 99013, and 99022.

Better Living Center 325-1258 25 E. North Foothills Drive Spokane, WA 99207

Tuesdays, Wednesdays and Thursdays 9:00am - 12:00pm and 1:00pm - 2:00pm

This is a food bank serving zip codes 99205 and 99207.

Brown Bag Program 534-6678, ext. 223 1234 E. Front Ave. Spokane, WA 99202

Once each month commodities and other food items are delivered to low-income persons who are homebound, meaning they are unable to leave their home without assistance and have no other mobile person living with them. Interested persons can call the Second Harvest Food Bank for an eligibility determination based on their situation. Home delivery the third Thursday of each month.

Calvary Baptist Church 747-8793 207 E. 3<sup>rd</sup> Ave. Spokane, WA 99202

A storehouse for food and clothing bank program with donated items available to those in need.

Catholic Charities/Ann's Parish 535-3031 2120 E. First Ave. Spokane, WA 99202

Meals are provided on Sundays at 1:00pm for homeless, low-income, and local residents.

The City Gate 455-9670 170 S. Madison Spokane, WA 99201

Tuesday - Friday, 10 a.m. - Noon & 1 p.m. - 3 p.m. Free.

Provides food and a clothing bank and a place for physical and spiritual help. No one is required to attend services in order to eat. Dinner is served on Wednesday, Friday and Saturday at 7 p.m. Also served on last Sunday of the month. Saturday breakfast from 8 a.m. - 9:30 a.m. Coffee and donuts are served during daytime hours, 10 a.m. - noon and 1 p.m. - 3 p.m. The clothing bank and food bank hours are Tuesday, Wednesday, Thursday, and Friday, 10 a.m. - Noon and 1 p.m. - 3 p.m.; an appointment is necessary. Geographic eligibility for food and clothing banks; please call for a food bank appointment.

### **Clothing Banks**

Days & Hours vary, call for information. Free.

Clothing for men, women, and children. Sometimes they also have household items. Some agencies provide for emergencies only. Call individual locations first regarding their specific services. 624-9233, Central Lutheran Church, 512 S. Bernard; Wednesdays 1-3 pm 235-2325, Cheney Clothing Exchange, 630 Third; Tuesdays 9am-1pm 455-9670, City Gate, 170 S. Madison 276-8224, Greenhouse, 222 E. Crawford Ave, Deer Park 536-1084, Mission Community Outreach, 1906 E. Mission; M-W-F 1:30pm-4:30pm 326-7267, Our Place, 1509 W. College 624-8634, Peaceful Valley Community Center, 214 N. Cedar 325-6821, Salvation Army Family Services, 2020 N. Division, Suite B 535-8510, Union Gospel Mission, 1224 E. Trent Avenue (Men only) 927-1153, Valley Center, 10814 E. Broadway

### Coalition of Responsible Disabled (CORD)

612 N. Maple

Spokane, WA 99201

Monday – Thursday 9am-5pm, Fridays 9am-12

An independent living center, case managers help disabled homeless individuals to access specialized services and accessible housing. Financial aid for the disabled is available ONLY for HIV Positive individuals.

### **Commodity Supplemental Food Program**

534-6678, ext. 208 1234 E. Front Ave. Spokane, WA 99202

Monday - Friday; 8:30 a.m. - 5 p.m. Free.

Provides commodities and other food items to low-income 5-year-old children and seniors, 60 years of age and over. The package also includes nutritional and community resource information. The once-a-month supplemental food package may be picked up at area CSFP food pantries or delivered to homebound individuals. Leave a message with your name and phone number at the contact phone number and the program coordinator will return the call.

### **Community Frameworks** 315 W. Mission Spokane WA 99201 509-484-6733

#### www.communityframeworks.org

Community Frameworks supports and develops affordable housing as a foundation upon which individuals, families and neighborhoods can build vital communities. Their programs include HomeStarts First Time Homebuyer Program, in which they have completed 94 homes in Spokane County and are developing 20 homes in the Post Falls/Rathdrum area, Technical Assistance, Self-Help Homeownership Opportunity Program (SHOP), in which over 1,000 units have been completed, and Housing Rehab & Development Services.

#### **Consignment Shops (Higher Quality & Priced Used Clothing)**

325-9857, Elegant Peasant, 913 W. Garland 624-9741, The Reclothery, 613 S. Washington 466-4015, Sherry's Second Choice, 721 W. Hastings Rd. 922-8382, Little Peoples Exchange, 12101 E. Sprague 465-9499, Other Mothers, 9107 N. County Homes Blvd 448-5943, Other Mothers, 2727 S. Mt. Vernon #1 927-3429, Other Mothers, 14214 E. Sprague 891-7413, The Clothes Closet, 12510 E. Sprague

### **Donation Station** 467-9380 207 E. Lincoln Rd.

Spokane, WA 99208

First Friday of the month, 11 a.m. - 1 p.m. Free.

Provides free clothing for any member of a foster and adoptive family and their biological children. Donations of used or new clothing in good repair accepted.

### Habitat for Humanity 534-2552

732 N Napa St.

Spokane, WA 99202

This program provides homeownership for low-income families living in substandard conditions. It requires 500 hours of "sweat equity" as a down payment, provides a 0% interest mortgage, utilizes volunteer labor and donated materials.

### **Infant Crisis Needs Bank** 536-1084

1906 E. Mission

Spokane, WA 99220

Monday, Wednesday & Friday, 1:30 p.m. - 4:15 p.m. Free.

Services available to all of Spokane County's low-income families. Provides families with donated new and used baby supplies: cribs, high chairs, carriers and clothing. Also provides families with baby food, cereal, formula, diapers and baby wipes.

### **Inland Empire Residential Resources**

789-2245

116 W. Indiana

### Spokane, WA 99205

Inland Empire Residential Resources facilities the creation and preservation of long-term affordable housing, primarily for persons with developmental disabilities, other disabled and low and moderate income individuals and families.

Loon Lake Food Pantry 233-8450 4030 Moss Rd., Loon Lake, WA 99148

Days & Hours vary by location, please call.

Also see Second Harvest Food Bank of the Inland Northwest

### Meals on Wheels Spokane and Deer Park

456-6597

1222 W. 2nd

Spokane, WA 99201

Monday - Friday, 8 a.m. - 3 p.m.; 1st Saturday of each month, 11 a.m. - 1 p.m.; and all Sundays, 9 a.m. - noon. Administers and provides home delivered, hot, noon meals to senior citizens 60 years and other eligible adults living within the city and county who are unable to prepare adequate or appropriate meals because of physical, mental or emotional limitations due to illness, accident, frailty or disability. Also serves meals to homebound individuals under the age of 60 years with a doctor's note. Mid-City is the service provider. All meals are on a donation basis.

Meals on Wheels (Spokane Valley) 924-6976

321 S. Dishman-Mica Rd, Suite B

Spokane, WA 99206

Monday - Friday, 8 a.m. - 2 p.m. Donation recommended.

Delivers hot, nutritious meals to elderly or disabled persons of the Spokane Valley who are essentially homebound and unable to prepare meals for themselves. Meals are delivered Monday through Friday as well as frozen meals for weekends and liquid nutrition. Also operates two Senior Lunch Programs, where seniors that are not homebound can enjoy a meal together. Volunteers needed.

### **New Hope Ranch Urban Center**

455-5444

1701 W. 3<sup>rd</sup> Ave.

Spokane, WA 99201

Tuesdays - Sundays from 3:00pm to 6:00pm. Dinner is served at 5:00pm.

Provides dinners to the general public (homeless).

### New Horizons/Isabella House

624-1244

2308 W. 3<sup>rd</sup>

Spokane, WA 99201

Provides 180 day long-term residential substance abuse treatment for females 18 years older and who are pregnant or parenting a child under the age of six. Therapeutic childcare is provided in the facility complex. There is a strong emphasis on reunification between mothers and children. Counseling includes drug, alcohol, and mental health. Transitional housing is available.

### Northeast Washington Housing Solutions (Spokane Housing Authority)

328-2953

55 W. Mission Suite 104

Spokane, WA 99201

This agency helps to provide housing assistance to families of low income in eastern Washington through a combination of tenant-based rental assistance and SHA-owned apartment complexes and scattered site housing.

Our Lady of Lourdes 358-4290 1115 W. Riverside Spokane, WA 99201

They serve sandwiches at the door Monday through Friday, 11:00 am to 12 noon and 4:00pm to 5:00pm.

Our Sister's Closet 326-1190, ext. 150 829 W. Broadway Spokane, WA 99201

By appointment only. Free.

Provides professional clothing and personal hygiene products to women who are entering or re-entering the job market and are in need of appropriate clothing for job interviews and new job opportunities. Clients must provide proof of income to prove need.

Project Hand Up 534-6678, ext. 222 1234 E. Front Avenue Spokane, WA 99202

First Saturday each month; 10 a.m. - 2 p.m. Free.

Every month, Second Harvest rewards hard-working families who are trying to become Self-Sufficient. Project Hand-Up works cooperatively with other community agencies to enhance the diets of low income families. If you qualify, you will be able to take part in our monthly distribution. Community Partners: 1) Partners with Families and Children, 2) Eastside CSO-DSHS, 3) Northside CSO-DSHS, 4) Sourthwest CSO-DSHS, 5) SCC & SFCC Work First Financial Aid Program and Worker Retraining Program, 6) Institute for Extended Learning (IEL) Project Self-Sufficiency, IEL Helpline, Family Literacy, and SEER, 7) ESD 101, 8) Spokane Tribal TANF

# St. Paul's United Methodist Church / Women's and Children's Free Restaurant 327-9539 or 324-1995

1620 N. Monroe

Spokane, WA 99205

Nutritious meals are served at no cost to women and children on Tuesdays and Thursdays from 4:15 pm-5:45pm.

St. Ann's Catholic Church 535-3031 2120 E. First

Spokane, WA 99202

Provides a meal for homeless families and individuals every Sunday at 1:00 p.m.

### **Second Harvest Community Gardens**

534-6678

1234 E. Front Ave. Spokane, WA 99202

Monday - Friday, 8:30 a.m. - 5 p.m. Free.

A program dedicated to the relief of hunger and increased well-being of low-income families, the physically and mentally disabled, and the elderly through the distribution of complete vegetable gardens. The vegetable beds are created in the family's own yard or located in neighborhood community gardens. The gardens include premium garden soil, seeds and starts, instructions and volunteer mentors. Applications accepted year-round with garden space assigned in January and February each year.

# Second Harvest Food Bank of the Inland Northwest 534-6678

Days & Hours vary by location; some by appointment only. Call for information. Free.

The following food pantries are part of the Second Harvest Food Bank of the Inland Northwest. Provides emergency food to families. Some sites also provide the Commodity Supplemental Food Program package, a monthly supplemental food box for 5-year-old children and seniors 60 years of age and over. Zip codes determine which food pantry a family should use. Most food pantries require picture identification, current proof of address, and identification for all household members. Must be over 18 years old. Some agencies may also have non-food essentials. Airway Baptist Church, 244-2474, 12322 Sunset Hwy / American Indian Community Center, 535-0886, 905 E. 3rd / Better Living Center, 325-1258, 25 E. North Foothills Drive / Caritas Center, 326-2249, 5109 N. Adams / Cheney Outreach, 235-2325, 630 3rd Street / City Gate, 455-9670, 170 S. Madison / East SNAP, 456-7106, 500 S. Stone / Greenhouse, 276-8224, 222 E. Crawford, Deer Park / Mead Food Pantry, 466-7068, 12611 N. Wilson, Mead / Medical Lake Food Bank, 299-4940 or 299-3879, 211 N. Lefevre, Medical Lake / North County Food Bank Program, 292-2530, Inland Grange #780, 37417 N. Conklin Rd / Northeast SNAP Food Bank, 487-1114, 4001 N. Cook / Northwest Ecumenical Food Bank, 325-4541, 3908 N. Driscoll Blyd / Otis Orchards Food Bank, 926-4909, 4308 N. Harvard Road, Otis Orchards / Our Place, 326-7267, 1509 W. College / Salvation Army, 325-6821, 2020 N. Division / Southside Food Pantry, 535-2301, 2934 E. 29th / Spangle Food Bank, 245-3492, Spangle Community Church, 301 E. 2nd St, Spangle / St. Vincent De Paul, 534-2824, 722 N. Regal / Valley Food Bank, 928-7769, 10814 E. Broadway / Westminster Presbyterian Church, 328-5002, 2705 W. Boone

### Serve Spokane Food Pantry

444-8445

### Located behind Life Center North Church, 202 E. Lyons Ave.

Spokane, WA 99208

Second and Fourth Saturday of the month. 10 a.m.-noon Free Food bank, Christian oriented.

Shalom Ministries 455-9019 518 W. Third Ave. Spokane, WA 99201

Monday 6 a.m.-6 p.m., Tuesday-Thursday 6 a.m.-noon Free

Dining with Dignity. On-site meals service/activities site. Breakfast Monday-Thursday 7:30 a.m.-8:30 a.m.; lunch Monday-Thursday 11 a.m.-12 p.m.; dinner Monday only at 4 p.m. and 5 p.m. Open to anyone who is hungry. No alcohol, drugs, or weapons allowed on site. Call to ask about current activities.

Spokane Housing Ventures (SHV) 715 E. Sprague, #102 Spokane WA 99202 509-232-0170

### www.spokanehousingventures.org

SHV is a Community Housing Development Organization that develops and manages affordable rental housing for families and individuals with limited incomes and/or disabilities in Spokane and Lincoln counties. Offering 417 affordable rental units, SHV works closely with human service agencies to identify and access supportive services to meet residents' immediate, critical needs and to move them toward self-sufficiency.

### **Summer Food Program**

625-6200 (Parks) or 354-7270 (Schools)

Spokane, WA

Monday - Friday, dates vary. Free.

Nutritious breakfasts and lunches are served to children up to age 18 at many parks and schools in the City of Spokane. Call for times and locations.

### **Thrift Shops**

Days & Hours vary, call for information.

299-9024, Care & Share, 211 N. Lefevre, Medical Lake 328-9373, Discovery Shop, 805 W. Garland 458-0396, Goodwill, 202 E. Third 466-2012, Goodwill, 9832 N. Nevada 928-4032, Goodwill Valley Store, 13721 E. Sprague 326-1522, Northwest Christian Thrift Store, 6607 N. Maple 325-6821, Salvation Army Family Services, 2020 N. Division, Suite B 489-7725, St. Vincent De Paul, 3019 E. Diamond 535-2491, St. Vincent De Paul, 2901 E. Trent 326-0735, St. Vincent De Paul, 2824 N. Monroe 327-1383, Teen Challenge Thrift Store, 2006 N. Ash 534-0443, Teen Challenge Thrift Store, 1919 E. Sprague Ave 926-4100, Thrift Center, 523 S. Dishman-Mica Rd. 325-2569, Value Village, 708 W. Boone 921-7889, Value Village, 3112 E. Sprague 327-4112, VOA, 1010 N. Atlantic

# Transitional Living Center / Transitions Program 325-2959 3128 N. Hemlock

Spokane, WA 99205

The Transitional Living Center (TLC) provides housing, specialized childcare and comprehensive support services to homeless women and their young children. Families are admitted based on their motivation, willingness and ability to address the issues that have resulted in homelessness. TLC staff works with the family in collaboration with other service providers to develop an individualized family treatment plan that will guide the family to independent living.

### WIC (Women, Infants and Children Supplemental Food Program)

Days & Hours vary, call for information. Free.

Pregnant and breastfeeding women, infants and children to 5 years old receive nutrition evaluation and education, breastfeeding promotion and support, referrals to health and social services, and checks to purchase specific foods which meet the client's nutritional needs. Eligibility is based on income and nutrition and/or health risk. 276-3770, Deer Park, 113 East 2nd St. (Thursday's only) 323-2830, East Central Community Center, 500 S. Stone 323-2828, Northeast Community Center, 4001 N. Cook 323-2818, North Spokane, 5901 N. Lidgerwood, Suite 21B 324-1620, Spokane County Health District, 1101 W. College 323-2800, Valley WIC, 10814 E. Broadway

### Women's and Children's Free Restaurant 324-1995 1620 N. Monroe Spokane, WA 99201

Tuesday & Thursday, 4:15 p.m. - 5:45 p.m.; Friday, 1 p.m. - 4 p.m. Take-Out Meal; 1 p.m. - 3:30 p.m. Lunch. Free. Provides nutritious meals (Tuesday and Thursday) to low-income women and children. Dinners are served restaurant style in a safe, warm environment. Programs and networking encouraged. Although a service for women and children, young men can be served if they come with a female parent or guardian. Pre-registration required for Friday Take Out Meal; light lunch is served from 1:30 p.m. to 3:30 p.m. prior to Friday Take Out. Not handicapped accessible.

## Community Centers & Neighborhood Resources

**Airway Heights Community Center** 

244-4845

13120 W. 13th Ave.

Airway Heights, WA 99001

Monday - Friday, 9 a.m. - 5 p.m. Free.

Services include: YWCA ECEAP preschool, senior lunch, youth recreation programs, Boy Scouts, cooking class, WIC, AARP Tax Aid Program, Summer nutrition program (free breakfast and lunch for 18 and under), and Spokane Neighborhood Action Program (SNAP) heat and housing assistance.

#### **American Indian Community Center**

535-0886

905 E. 3rd Ave

Spokane, WA 99202

Monday - Friday, 8:30 a.m. - 5 p.m. Free.

Provides GED, re-entry to high school classes, food bank for those in zip code 99202 and American Indians with tribal identification, ECEAP Preschool site, senior nutrition program, employment and training program (W.I.A.), Indian child welfare, protective payee program, and family services.

ARC of Spokane 328-6326

127 W. Boone

Spokane, WA 99201

Serves people who have a developmental disability and their families. They promote independence and choices as well as enhancing the quality of life. Services include identifying common needs, comprehensive information and referral, encouraging individuals and organizations to welcome those with developmental disabilities into all aspects of life, and personal and emotional support on a one-to one basis and in-groups. ARC sets up budgets, assists in opening checking accounts, and pays bills for clients under the "Protective Payee" program.

### **Better Business Bureau**

455-4200

152 S Jefferson St # 200

Spokane, WA 99201

The Better Business Bureau provides consumer and business information, education and arbitration.

### **Bureau of Indian Affairs**

258-4561

6211 Wellpinit Agency Off

Wellpinit, WA 99040

This organization provides financial assistance to federally recognized Indians living in the Pend Oreille, Spokane, Lincoln and Stevens' counties.

### Catholic Charities / House of Charity (HOC)

624-7821

32 W. Pacific

Spokane, WA 99201

House of Charity provides several services for the homeless including meals, shelters, outreach workers, clothing bank, free limited medical care, case management, mental health/substance abuse counseling, housing and housing stabilization, and free laundry and showers for adult men and women.

The Center for Justice 35 W. Main Suite 300 Spokane, WA 99205 835-5211

Mission: The Center for Justice is a non-profit law firm dedicated to the experience of justice with those of limited or no resources or influence, through compassion and an awareness of the sacredness of the earth. Within these areas of the law: Civil Rights, Freedom from discrimination in employment, housing and education, Immigrant rights, Democracy/Government and Institutional Accountability, Right to free expression, Public disclosure and open meeting acts, Prisoner rights/police misconduct, Department of Social and Health Services misconduct, Consumer protection, Regional Ecosystem Health, Spokane River water quality, Spokane River dam re-licensing, and Aquifer protection.

**Christ Clinic** 

325-0393

2410 N. Monroe St.

Spokane, WA 99201

Monday - Friday 9am-12 noon and 1pm -5pm. Appointments are required-no walk-ins.

This program provides primary care (various medical services) for uninsured and under-insured who do not qualify for public assistance but who do qualify under federal guidelines. They have a sliding-scale fee.

### Clear Line (Coordinated Legal Education, Advice and Referral)

### 1-888-201-1014 or alternate number of 1-888-387-7111 if a senior

Monday -Friday, 9:30am-12:30pm and Tuesdays 4pm-6:45pm.

This service offers free civil (non-criminal) legal assistance and referrals to low-income residents of Washington State. This is a statewide intake line and is staffed by attorneys and paralegals trained to provide immediate information and advice regarding callers' particular issues. When clients need direct representation, CLEAR staff refers clients to a local branch office or other local legal service providers.

Client Assistance Program (CAP)

747-0749

905 W. Riverside, Suite 601

Spokane, WA 99201

Monday -Friday from 8:30am to 4:30pm

CAP provides free advocacy and information for persons of disability receiving or wishing to receive services from programs funded under the Rehabilitation Act.

### Columbia Legal Services

324-2789

1704 W Broadway Ave

Spokane, WA 99201

Monday -Friday from 8:30am to 4:30pm

This agency serves low-income families. The Spokane office represents clients for these types of cases: family law, education, discrimination, individual rights, housing and disability. They are able to take cases other programs can't serve. They work with the Northwest Justice Project/CLEAR line that does the first intake and referral.

### **Community-Minded Enterprises**

444-3088

421 W. Riverside, Suite 353

Spokane, WA 99201

Monday - Friday, 8 a.m. - 4:30 p.m. Free.

Current emphasis on health care access, disability awareness, child care and gun violence.

### **East Central Community Center**

625-6699

500 S. Stone

Spokane, WA 99202

Monday - Friday, 8 a.m. - 5 p.m. Fees vary.

Provides a coordinated approach to needed neighborhood based support services and outreach; acts as an advocate for issues affecting the neighborhood as well as assisting in developing strategies and resources to address emerging community needs and concerns. Houses the following programs and services: gymnasium, conference rooms, senior center, publishes a monthly newsletter, DD programs, Primary Medical Clinic, WIC, SNAP and Computer Center, El Centro de Spokane, Community Outreach, Partnership Center, English as a Second language classes, Effective Black Parenting classes & Summer Camp. After school program and summer camp for youth ages 6-12 years.

### **Family Service Spokane**

838-4128

7 S. Howard, Suite 321

Spokane, WA 99201

Family Service Spokane provides counseling for individuals, couples, families, children and adolescents. They offer parenting classes, epilepsy services, group services, and divorce mediation, as well as help with depression, grief/loss, life changes, resolving conflict, anxiety, stress, anger management, injury or illness.

First Presbyterian Church 747-1058 318 S. Cedar Spokane, WA 99201

Homeless people can come to the church for counseling and referral three afternoons a week. Some grocery and restaurant coupons are available as well as clothing (when donated) and bus tokens as the monthly budget allows.

# Gonzaga Law Clinic-Including Domestic Violence Services 323-5791

721 N. Cincinnati, Room 101

Spokane, WA 99202

Law students working with attorneys for low-income elderly and vulnerable adults and victims of domestic violence with some civil rights work provide legal services.

Health For All 444-3066 421 W. Riverside, Suite 353 Spokane, WA 99201

This is a free community-based health care access project. They connect individuals and families in Eastern Washington with free or low-cost health insurance programs. They also assist those who do not quality for Statesponsored coverage by linking them with appropriate community resources, such as clinics that offer sliding-fee healthcare services. Trained specialists assist callers with information and application assistance, as well as follow-up and advocacy services; in-person assistance is also available.

Health for All 444-3066 Library (City) 444-5300 904 West Main Spokane, WA 99201

Tuesday - Saturday, hours vary by location. (Call specific branch for hours)

Provides books, magazines, music, videos and DVDs for children and adults. Programs, such as story time, summer reading, and after-school activities are presented for children at no charge. Internet computers are available to library card holders, but children must have their parent's permission to access the net. Free to City of Spokane residents and to residents inside the Spokane County Library District service area. Non-resident cards may be purchased by the month or annually. Some restrictions apply to non-resident and reciprocal cards. Library service is provided at six locations: 444-5300, Downtown Library, West 906 Main 444-5375, East Side Library, South 524 Stone 444-5380, Hillyard Library, North 4005 Cook 444-5395, Indian Trail Library, West 4909 Barnes 444-5390, Shadle Library, West 2111 Wellesley 444-5385, South Hill Library, South 3324 Perry 444-5331, Library services for children

Hispanic / Latino Resource Center 455-6706 500 S. Stone Spokane, WA 99202

Monday - Friday, 10 a.m. - 2 p.m. Free

The Hispanic/Latino Resource Centers assist the Latino population in Spokane with issues of transition. A non-profit information and referral resource center that operates a bilingual telephone help line. Information is provided in Spanish. Translation and interpreting services available on a limited basis. Volunteers are always welcome.

HOPE Partners 835-3599 1117 W. 1<sup>st</sup> Ave. Spokane, WA 99201 Monday - Friday, 8am-5pm.

This agency provides outpatient treatment services to adults with mental illness and/or co-occurring disorders (mental illness and chemical dependency/abuse). Treatment consists of group, individual and family therapy, as well as case management services, which are geared to meet the individual's needs and goals. A case manager assists individuals in accessing needed mainstream and stabilization services. Most of the clients they serve are dually diagnosed adults (mentally ill/chemically dependent) who are receiving outpatient treatment, domestic violence perpetrator treatment, and family reconciliation services. Outreach services are provided to home individuals.

Immunization Clinic 324-1600 1101 W. College

Spokane, WA 99201

Tuesday - Thursday 8:00am - 5:00pm, Friday 9:30am - 5:00pm.

The Spokane Regional Health District provides this program. It provides immunizations for preventable diseases starting at birth and through adulthood, including travel; school requirements can be met; influenza (flu) and pneumonia vaccines are available.

Legal Advice during summer

Riverfront Park Spokane, WA

During Summer every Saturday through September 1<sup>st</sup> excluding *June 30<sup>th</sup>* from 1-4 P.M. Free legal advice will be offered at Spokane Riverfront Park. Attorneys volunteer their time from 1-4 P.M. This is sponsored by the Center for Justice, and the Spokane County's Bar Association' Volunteer Lawyers Program.

### Library (County)

Monday - Sunday, hours vary by location.

Provides print and AV materials for all ages; children's programs; Internet and software stations; information services in-house, on the web, or by phone; visits to nursing, adult care, group homes; and meeting rooms. Does not lend AV equipment. Must have card to check out materials or use Internet and Software Stations. Free to Library District residents, out-of-district fee \$80 per family. Spokane City residents free by reciprocal agreement. Call 893-8430 for Outreach Services. 893-8250, Airway Heights Branch, 1213 S. Lundstrom 893-8260, Argonne Branch, 4322 N. Argonne Road 893-8280, Cheney Branch, 610 First Street 893-8300, Deer Park Branch, 208 S. Forest 893-8320, Fairfield Branch, 305 E. Main Street 893-8330, Medical Lake Branch, 321 E. Herb Street 893-9340 Moran Prairie Branch, 6004 S. Regal 893-8350, North Spokane Branch, 44 E. Hawthorne Road 893-8390, Otis Orchards Branch, 22324 E. Wellesley 893-8400, Spokane Valley Branch, 12004 E. Main

# Martin Luther King, Jr. Family Outreach Center 455-8722

455-8722 845 S. Sherman Spokane, WA 99202

Monday - Friday, 7 a.m. - 5:30 p.m. Fees vary.

Provides comprehensive social services for all ages including preschool (ECEAP) with wraparound child care, before/after school program for kindergarten through 3rd grade (FAME) and grades 4-6 (Youth 2000), Summer Youth Academy for ages 3 1/2 - 12 and Teen Leadership Program for teens ages 13-18. Family services include supervised visits, basic need assistance, holiday assistance, school supplies, parenting support and community events. ECEAP is free, and child care fees vary with specific programs.

Medical Lake Community Outreach 299-3819 211 N. Lefevre St. Medical Lake, WA 99022

Tuesday & Friday, 9 a.m. - Noon.

Provides assistance and telephone referral services staffed by volunteers. Emergency rent or utility help, snow and leaf removal for elderly and handicapped, delivery of firewood to low income families, and transportation to medical appointments. Provided by a coalition of Medical Lake Churches: St. John Lutheran, Assembly of God, St. Anne Catholic, Medical Lake Community Churches, and other organizations, including Combined Fund Drive, Friends for Children, and other donations.

Miryam's House/Transition Program 747-9222 1805 W. 9<sup>th</sup> Ave. Spokane, WA 99204

Provides transitional housing and case management for homeless single women 18 and older in recovery from domestic violence, addictions, past abuse/loss, mental health issues, or any life crisis for accessing education/job-training needs, counseling, treatment groups, and permanent housing. Additionally, budgeting, life skills, parenting and a computer room are provided for in-program classes. 24-hour staffing is available for crisis intervention and referral, or "in-program" one-on-one counseling. Aftercare case-management services are provided for as long as they are needed.

## N.A.T.I.V.E. Health of Spokane

483-7535

505 E. North Foothills Drive, Suite 300

Spokane, WA 99207

This is a full-service clinic which provides primary and preventive care for all ages, sports physicals, well-child checks and immunizations, women's and men's health care, health education, chronic illness management, treatment of minor diseases, case management community outreach, and mental health. They assist in securing medical coverage. They accept Medicare, medical coupons, private insurance, and have a sliding fee scale.

**Northeast Community Center** 487-1603 4001 N. Cook Spokane, WA 99207 Davs & Hours vary. Fees vary.

Bringing together the combined resources, expertise and experience of 12 public and private non-profit agencies that support the families of northeast Spokane. Programs include: Head Start/CAPE, Northeast Child Development Center, SNAP, WIC, CHAS Dental Services, CHAS Medical Clinic, Support for Parents Overcoming Challenges (SPOC), Northeast Youth Center, Hillyard Senior Center, Northeast Pantry, and FACT (Department of Social and Health Services Program). Provides a collaborative environment for the delivery of services and functions for the residents of Logan, Bemiss, Hillyard, Chief Garry Park and Nevada-Lidgerwood neighborhoods. Supports neighborhood economic and community development activities. Publishes a neighborhood newspaper "The Advocate" monthly and maintains a computer access center, public use to prepare resumes, explore employment options, access e-mail and the internet.

### **Peaceful Valley Community Center** 624-8634 214 N. Cedar Spokane, WA 99201

Monday, 9 a.m. - 3:30 p.m., Tuesday - Saturday, 10:30 a.m. - 5:30 p.m. Free.

Provides after school and Saturday programs for children ages 6-18. Community access for special needs adults 62 and over, Pathway to Employment for 21-61. Enough to Eat Program and free soup kitchen on Fridays, free laundry services 6 days per week, clothing bank open during the week. These services are offered to people of the greater Northwest area. Summer provides all day programs for children along with free lunch.

Public Defender 477-4246 1033 W. Gardner Spokane, WA 99201

The Public Defender's Office provides quality representation in a professional, efficient and caring manner to persons who are financially unable to afford a lawyer. Areas of representation include adult felony crimes, juvenile felony and misdemeanor crimes, county misdemeanor crimes, juvenile dependency or termination petitions, and civil and alcohol commitment petitions.

**Rural Resources Community Action** (509) 684-8421 956 S. Main Street Colville, WA 99114

Monday - Friday, 8 a.m. - 4:30 p.m. Free.

Provides services to individuals and families throughout Stevens, Pend Oreille and Ferry Counties. Offers comprehensive programs including six Head Start Centers. Other services include: emergency shelter, transitional housing, low income housing, assistance with food stamp application, VISTA, employment and training, energy assistance, legal aid, adult literacy, senior services, transportation, and weatherization. Employment and training related activities cover five additional counties, Adams, Whitman, Asotin, Columbia and Garfield. Prevention and crisis intervention services for victims of domestic abuse and sexual assault are provided by our Family Support Center program. Services for children who are victims of child abuse are provided by our Kids First Children's Advocacy program. Family Support Center and Kids First offer a 24-hour crisis line at 509-684-6139.

Salvation Army Community Center 325-6810 222 E. Indiana

Spokane, WA 99207

Monday - Friday, 7:30 a.m. - 9 p.m. Fees vary.

Provides an indoor heated swimming pool (handicapped accessible), swimming lessons and aqua aerobics. Also has an indoor gymnasium (providing basketball, volleyball, floor hockey, and general recreation). Offers meeting and seminar rooms, game room, and youth athletic leagues. The Salvation Army is a Christian organization offering worship opportunities. Services are provided to all eligible clients regardless of beliefs.

SNAP (Spokane Neighborhood Action Programs) <u>www.snapwa.org</u> 456-7111, TTY 509-232-1380 2116 E. 1st Ave. Spokane, WA 99202

Monday - Friday, 8 a.m. - 4:30 p.m.

SNAP provides services for low income families and vulnerable people in the following areas: economic development, energy assistance, rental housing, mortgage assistance, home repairs, conservation education, weatherization, and a long-term care ombudsman program. The Administration Office provides no client services but will direct calls to appropriate service offices. Depending on the type of service, clients are referred to the SNAP neighborhood office which serves their ZIP code area. Please refer to each office's listing for ZIP code areas and more information about their services. Programs and services available at the neighborhood offices include: Weatherization: Helps low-income homes with energy efficient improvements. Senior Energy Assistance: Provides one-time energy grant for eligible seniors, 60 years and older. U-Help: Emergency utility assistance, once per calendar year. Project Share: Emergency energy assistance once a season when funds are available. Community Voice Mail Program: Voice mail boxes are available to help homeless families receive messages. Food Bank: Provides food 12 times a year. Emergency Travel: Helps fund transportation in specific emergencies. Rural Outreach: For Spokane County residents unable to travel to SNAP offices. Minor Home Repairs: Health and safety repairs for low-income owner homes. Other SNAP Program Offices: 456-7106: Affordable Rentals: Safe, affordable rental housing units for low-income households throughout Spokane County, 487-1114: Chase Youth Fund: Helps children ages 5 to 18 with small grants and equipment for athletic, cultural and recreational activities. 744-3370: Conservation Education & Living Green: Community educational programs on reducing energy use and cost. 456-7106: Homeless Program: Provides and manages several shelters for families with children throughout Spokane County. 456-7106: Home Ownership Classes: Information for first-time home buyers. 456-7174: Individual Development Accounts (IDA): Matched savings accounts leading to purchase of a home, a business, or an education. 456-7133: Long-Term Care Ombudsman Program: Volunteer mediators address concerns of residents in long-term care facilities. 456-7174: Micro Enterprise Development: Small loans, training, and counseling to start a small business. 456-7378: Neighborhood Assets: Money management and credit repair assistance, and credit union accounts for those who have been denied. 456-7174: Refugee Small Business Program: Provides training, technical assistance, long-term support and small business loans for non-citizens. 456-7174: Vehicle Emergency Repair Program: Repair of vehicle emissions problems that prevent auto registration. 456-7111: Volunteer Opportunities: Volunteers with varying levels of education and experience are needed for housing and grounds maintenance, office assistance, food bank assistance, or fundraising events.

### SNAP Downtown <u>www.snapwa.org</u> 456-7164 212 S. Wall

Spokane, WA 99201

Monday - Friday, 8:30 a.m. - Noon & 1 p.m. - 5 p.m.; except Thursday morning, closed 8:30 a.m. - 10:30 a.m. See main listing under Spokane Neighborhood Action Programs for description of services. Provides services to the following zip code areas: 99001, 004, 008, 011, 014, 020, 022, 029, 031, 201, 204, 205, 210 and 224. Also provides Emergency Travel Program and Economic Development programs including Micro Enterprise Development, Neighborhood Assets, Refugee Small Business, Vehicle Emissions Repair Program.

SNAP East <u>www.snapwa.org</u> 456-7106 500 S. Stone

Spokane, WA 99202

Monday, Tuesday, Wednesday, Friday, 8:30 a.m. - 5 p.m.; Thursday, 1 p.m. - 5 p.m. (closed Noon - 1 p.m. each day). See main listing under Spokane Neighborhood Action Programs for description of services. Provides services to the following zip code areas: 99012, 015, 016, 018, 019, 023, 025, 027, 028, 030, 033, 036, 037, 039, 202, 203, 206, 212, 213, 214, 216, and 223. Food Bank services zip code areas 202 and 212 west of Park Road by appointment only, except walk-ins on Thursday at 2:00 p.m., first 15 families served. This office also provides Housing Opportunities, Homeless Program, Community Voicemail and Long-Term Care Ombudsman programs.

### SNAP Northeast www.snapwa.org

487-1114

4001 N. Cook

Spokane, WA 99207

Monday - Friday, 8:30 a.m. - Noon & 1 p.m. - 5 p.m.; except Thursday morning, open 10:30 a.m. - Noon. See main listing under Spokane Neighborhood Action Programs for description of services. Provides services to the following zip code areas: 99003, 005, 006, 009, 010, 021, 026, 207, 208, 217, and 218. Also, provides Chase Youth Program assistance. Northeast Food Pantry serves only zip code areas 99207 east of Perry and 99208 south of Francis and 99217. Open Monday, Wednesday, Thursday, and Friday by appointment only. Walk-ins Monday, Wednesday, Thursday, and Friday 1 p.m. - 3:30 p.m.

### **Spokane Aids Network**

455-8993

905 S. Monroe

Spokane, WA 99201

HIV Positive people of low-income are the ones targeted by the program. The Spokane AIDS Network provides client advocacy, case management, and support services to HIV individuals. Referrals can be made for housing, support groups, counseling, medical care, chemical dependency treatment programs, and federal and state resources. Client can also receive emergency food assistance on an ongoing basis, as well as personal care items, bar soap, dish/laundry soap, shampoo, shaving cream, cleanser and so forth.

### Spokane County Community Services/Supportive Living Program

477-4383

1725 N. Ash

Spokane, WA 99205

Monday – Friday 8:00am-5:00pm, (with special activities sometimes on Saturdays).

This program works with mentally ill adults 18 years and older who are contracted with RSN provides as primary (case managed). The Supportive Living Program teaches independent living skills.

### Spokane Home Ownership Resource Center

343-7472

55 W. Mission, Suite 103

Spokane, WA 99201

Spokane Home Ownership Resource Center (SHORC) is a non-profit agency devoted to empowering Inland Northwest consumers to make wise decisions when buying and owning a home. Done through free services such as credit and pre-purchase counseling, referral services and first-time homebuyer classes. Classes walk potential homebuyers through the entire process of purchasing a home, including what programs are available that could help pay for down payment and closing costs.

### Spokane County United Way Volunteer Initiative

838-6581

507 N. Howard

Spokane, WA 99210-0326

Monday - Friday, 8 a.m. - 5 p.m. Free.

Central clearinghouse linking volunteers with agencies according to skill or interest. Sponsors the Volunteer of the Year, Days of Caring and Service Learning Training. Online database of volunteer opportunities called Volunteer Solutions is available on the United Way website.

### **Tobacco Free Spokane**

324-1452

1101 W. College

Spokane, WA 99201

Tobacco Free Spokane (TFS) was established in 1991 as a pro-health coalition, and is dedicated to improving the health and economy of the Spokane Community by reducing the use of tobacco. Membership includes community groups, businesses, schools, health care facilities, hospitals, and governmental agencies among others. TFS advocates for a tobacco free community through the media, public presentations and public awareness campaigns. The coalition focuses most of its efforts on policy change, working with schools, worksites, youth organizations, diverse populations, and the media. Tobacco Free Spokane is staffed by the Spokane Regional Health District's Tobacco Prevention and Control Program. TFS meets on the first Wednesday of every month from 3:30 to 5:00 p.m. at the East Central Community Center.

West Central Community Center 326-9540 1603 N. Belt

Spokane, WA 99205

Monday - Friday, 8:30 a.m. - Noon & 1 p.m. - 5 p.m. Fees vary.

A multi-faceted social service agency including programs for Developmentally Disabled Adults, Deaconess Women's Clinic, Supplemental Nutrition for Women, Infants and Children (WIC), Head Start site, recreation for all ages, low cost computer lab, education, special and seasonal programs. For Senior Services, call the Sinto Senior Center at 327-2861 or the Corbin Senior Activity Center at 327-1584.

West Hills Neighborhood Council 838-0060 3109 W. Trinity Place Spokane, WA 99224

The Council takes action on neighborhood issues. The Council does not issue taxes, but has the power to do anything else that citizens consider issues. Council officials are elected annually at the April meeting. Meetings are held on the second Saturday of each month at 10 a.m. at COPS Southwest, 1608 W. 6th, Room #7.

## **Drug & Alcohol Prevention & Recovery Resources**

# Adolescent Alcohol/Drug Intensive Outpatient Treatment Program 325-5502

1803 W. Maxwell Spokane, WA 99201

Monday, 8 a.m. - 5 p.m.; Friday, 9 a.m. - 5 p.m. Sliding fee, medical coupons, private insurance.

Offers assessment, individual, group, family counseling, and aftercare to youth of all ethnicities involved with alcohol and/or drugs. Intervention services available to families who have an adolescent involved in substance misuse and dependency. Provides culturally-specific treatment for youth ages 10-20, and 12-Step meetings. Mental health and alcohol/drug specialists are available for consultation. A treatment program targeted to addicted teen moms is offered. No one turned away for treatment due to race or gender. 24 hr./7 day week crisis services offered 880-1889.

### Al-Anon/Alateen Family Groups

456-2125

1700 W. 7th Ave, Suite 100

Spokane, WA 99204

Sunday, 11 a.m. - 1 p.m.; Tuesday, 11 a.m. - 1 p.m.; Wednesday, 5:30 p.m. - 7:30 p.m. Phone hours are 24/7. Free. Programs for family members and friends of alcoholics. Alateen: Provides support groups for teenagers (12 - 18 years old) with alcoholic or chemically dependent parents, family members or friends.

Alcoholics Anonymous 624-1442 (24 hour line) 1614 W. Riverside Spokane, WA 99201

Monday - Friday, 9 a.m. - 5 p.m.; Saturday 9 a.m. - 1 p.m. Free.

A fellowship of men and women who share their experiences so they may solve their common problems and help others to recover from alcoholism. The only requirement for membership or attendance at meetings is a desire to stop drinking. Primary purpose is to stay sober and help other alcoholics to achieve sobriety.

### American Behavioral Health Systems, Inc.

325-6800

44 East Cozza Drive

Spokane, WA 99208

Monday - Sunday, 24 hour service. \$125/day.

The American Behavioral Health Systems is a Washington State funded in-patient drug and alcohol residential treatment facility located in Spokane, WA. ABHS provides short- and long-term treatment for chemically dependent men and women. Treatment duration varies depending upon need. Adults 18 years and older. Accepts clients funded through DSHS. Also accepts private pay and insurance clients.

### Ascend A.D.B.A. Christmas House

624-4045

3000 W. Sunset Blvd.

Spokane, WA 99224

Helps those in recovery with community outreach programs to insure their continuation for a successful recovery. Mission and vision is to create a community of healing which moves people with addictions and co-occurring disorders from homelessness to home ownership. Our preliminary analysis lends convictions that a few simple ideas will be ultimately revolutionary.

### **Community Detox Services/Cub House**

535-4443

615 S. Thor

Spokane, WA 99202

Cub House provides transitional living housing and services for individuals recovering from substance abuse. It also assists with enrollment in AA/NA meetings, and relapse prevention. Prospective clients must have successfully completed a treatment program and need further support, such as job training, education, social skills, life skills, etc.

### **Community Detox Services of Spokane**

477-4650

312 W 8th

#### Spokane, WA 99204

Sunday - Saturday, 24 hours. Sliding fee scale.

Alcohol and drug sub-acute detoxification. Length of stay is five days. Provides referrals to all substance abuse treatment providers. Provides motivational, group and individual counseling. Services include the Involuntary Treatment Act (ITA), Interim Services, Emergency Services Patrol, and Sobering Unit.

### **Community Health Intervention & Prevention Services**

324-1420

1101 W. College, Room 241

Spokane, WA 99201

Monday - Friday, 8 a.m. - 5 p.m. Medicaid, ADATSA, Low-income.

Offers alcohol/drug assessment, treatment and referral, methadone treatment, counseling, ADATSA assessment and referral. Offers services to pregnant and postpartum substance abusing women with follow-up. Outreach for high risk adult populations. Chemical Dependency Professionals (CDP) out stationed at CSOs, CPS, and Eastern State Hospital Detox. Services also available to the city jail, local assisted living facilities, skilled nursing facilities, and hospitals.

### **Daybreak Youth Services**

927-1688

11711 E. Sprague, Suite D-4

Spokane, WA 99206

Monday - Friday, 9 a.m. - 4 p.m. Call for fee information.

Serves adolescents (11 - 18) and their families with inpatient and outpatient programs. Provides counseling to adolescents affected by alcohol and other drug abuse/dependency. Provides speakers and consultants to schools, churches, PTAs, and other civic groups, covering subjects related to substance abuse and dependency. Services also available at 628 S. Cowley, 624-3227 and 960 E. 3rd, 444-7033.

#### Drug Court, Youth Services, SAAM, DUI/DOL

326-7740

1224 N. Ash

Spokane, WA 99201

Monday - Friday, 8:30 a.m. - 6 p.m. Fees vary.

Operates five programs: Drug Court Treatment, Drug Testing, Juvenile Services and SAAM (Substance Abuse Assessment and Monitoring) and DUI/DOL. All programs provide screening and evaluation, intensive examination to diagnose the extent of the individual's substance abuse problem, drug and alcohol testing. Case managers monitor the performance of clients while in treatment. Full five phase program for Drug Court Treatment. Intensive outpatient for DUI. Outpaitent services for youth.

### **Emergency Service Patrol**

838-2771

165 S. Howard

Spokane, WA 99204

Monday - Friday, 8 a.m. - Midnight; Weekends, 4 p.m. - Midnight. Free.

Our van responds to calls for assistance with intoxicated individuals. The van will transport the intoxicant to the Detox center, area hospitals if necessary. The person must agree to be transported.

### **Healing Lodge of the Seven Nations**

533-6910

5600 E. 8th Ave.

Spokane Valley, WA 99212

Monday - Friday, 7 a.m. - 3:30 p.m. Sliding fee scale/DASA/Private Insurance/Private Pay/IHS Contract. Substance abuse treatment program. Serves chemically dependent youth and DASA referrals, 13 - 17 years, male or female. Substance abuse program is a 60 to 90 day intense residential treatment program. Fee is \$165 per day. However, if the patient is eligible for Indian Health Services and is Contract Health eligible, we have a contract with IHS. We also have a contract with DASA. Private insurance is always welcome. Admission packet is available on the web page or by email at <a href="leslieh@healinglodge.org">leslieh@healinglodge.org</a>.

Isabella House

624-1244

2308 W. 3rd Ave.

Spokane, WA 99204

Sunday - Saturday, 24 hours. State Funded PPW and TANF.

Provides 180 day long-term residential substance abuse treatment for females over the age of 18 (and 16-18 with treatment director permission). Women must be pregnant or parenting a child under the age of six. Referred by State Assessment Centers. Therapeutic child care provided in the facility complex. Strong emphasis on reunification between mothers and children. Transitional housing available. Non-smoking facility.

New Horizon Outpatient 838-6092 504 E. 2nd Ave. Spokane, WA 99202

Or

927-1543

15407 E. Mission

Spokane WA 99037

Monday - Thursday, 8 a.m. - 8 p.m., Friday, 8 a.m. - 1 p.m. Sliding fee scale, Medicaid, private pay, insurance. Outpatient, intensive outpatient, abuse and ADIS programs for substance abuse, for men and women 18 years and older. Day, evening and weekend programs. Transitional housing also available. Also provides ADATSA, DCFS, TANF, PPW, and GIA Outpatient and Deferred Prosecution Services. Specialized methamphetamine treatment.

**The Prevention Center** 

922-8383

8104 E. Sprague

Spokane Valley, WA 99212

Monday - Friday, 9 a.m. - 4:30 p.m. Free.

The Prevention Center (Greater Spokane Substance Abuse Council's Prevention Center) is home to several programs working towards the prevention of substance abuse and impaired driving. These programs strive to provide youth with the desire, knowledge and skills to make positive choices. The Prevention Center also works to unite and support the community with the common goal of creating an environment that fosters positive attitudes and behaviors. Along with ongoing programs for youth and adults, the Prevention Center provides prevention presentations, training and technical assistance for local agencies, schools, parents, and other groups.

### SPARC (Spokane Addiction Recovery Center)

624-3251

812 S. Walnut

Spokane, WA 99204

Monday - Friday, 8 a.m. - 4:30 p.m. Sliding fee scale, public funding for persons not working or low income.

1) Residential/inpatient; 2) Outpatient; 3) Gender specific. We also offer dual-disorder services for individuals with substance dependence and mental health disorders.

### **Spokane County Traffic Safety Commission**

477-2342

1026 W. Broadway

Spokane, WA 99260

Monday - Friday, 7:30 a.m. - 4 p.m. Free.

An organization working to reduce tragedies caused by drinking and driving. Provides information and gives presentations on drinking and/or drugs and the issue of traffic safety. Works on other traffic safety issues such as child safety seats, seat belts, and pedestrian safety.

### STEPPS (Substance Treatment and Education Prevention Program of Spokane)

532-2000

901 E. 2nd Ave., Suite 100

Spokane, WA 99202

By appointment. Sliding fee scale, accepts medical coupons.

Chemical dependency outpatient treatment for low income and indigent adults. Specialize in co-occurring disorders. Also offer programs for deferred prosecution, DUI and Domestic Violence Perpetrator treatment.

Sunray Court 456-5465 518 S. Browne Spokane, WA 99204

Thirty and ninety-day residential treatment program for males 18 or older with drug/alcohol dependence (Adatsa/TANF/SSI/GAU/GAX/CJTA). Clean/sober housing may be available for homeless men after completion of treatment depending on the waiting list.

### **Tobacco Quit Line**

### 1-877-270-STOP (7867); TTY/TDD 1-877-777-6534

A cessation specialist is standing by to provide free one-on-one counseling, referrals to local cessation resources, and a customized quit plan to help you kick the habit for good.

## **Education & Employment Resources**

AARP/Senior Employment 325-7712 1801 W. Broadway, Suite 110 Spokane, WA 99202

Work-training program that provides subsidized, part-time, temporary assignments and placement assistance to low-income seniors.

Adult Basic Education (ABE) Programs 533-4600 2310 N. Monroe Spokane, WA 99205

Monday - Thursday, 8 a.m. - 9 p.m., Friday, 8 a.m. - Noon. Tuition \$25 per quarter.

The Adult Basic Education Division of the Community Colleges of Spokane, offers open-enrollment, classes and special services at 22 sites throughout the six county service areas. The program offers English as a Second Language, math, reading, writing, family literacy, and computer skills in an employment-focused, flexible learning environment. The program also provides high school completion and GED classes. Services include: ABE (Pre-GED); GED; HSC (adult high school completion); ESL (English as a Second Language); Reading Lab; Families that Work, Read Right, Work Place Basics, and PACE (People Accessing Careers and Education) programming which provides employment and independent living classes and support activities.

Adult Education Center 533-4600 2310 N. Monroe Spokane, WA 99205

Monday - Thursday, 8 a.m. - 9 p.m.; Friday by appointment. Tuition \$25 per quarter.

Provides adult basic educational classes to anyone 19 years of age or older. Students between the ages of 16 and 18 years may enroll, if the client has a high school release. Programs include GED, Adult Basic Education, High School completion, Reading Lab, English as a Second Language (ESL), Families That Work, and Read Right. Provides basic instruction in mathematics, language arts, reading, and employability skills. Also see listings under ABE, ESL & GED.

### American Indian Employment and Training Services

535-0886

905 E. 3rd Ave

Spokane, WA 99202

Monday - Friday, 8:30 a.m. - 5 p.m. Free.

Provides employment and training services to economically disadvantaged American Indians. Offers job counseling, resume preparation, and support services. Including fees for tuition, books, tools, and child care.

# Bethel AME Church-G.E.D. and Educational Programs 533-2683

333-2003 705 C.D.L

605 S Richard Allen Ct.

Spokane, WA 99202

Monday - Friday 2pm - 6pm.

Services include a G.E.D. program for teens. An instructor and counselor come from the Extended Learning Center (IEL) and follow-up is done with graduates to encourage them to go on to college. The church is an official G.E.D. test site offered Mon-Thurs from 10am-4pm. The C3PT program ("Character-College-Career-Prep Time") is intended to enhance learning opportunities for under-served and under-represented children and their families. It includes a fall and a summer agenda for 3<sup>rd</sup> through 12 graders. The TEC Neighborhood Network computer learning center assists in the development of positive life skills, exploration of personal interests, and discovery of what technology can do to improve quality of life.

Business & Community Training 533-4700 3939 N. Freya

Spokane, WA 99217

Monday - Friday, 8 a.m. - 4:30 p.m. Fees vary.

Provides customized training for business and industry as well as workers needing support services and training for pre-employment, worker retraining and wage progression. Assists people who are low income and in WorkFirst looking for work, as well as those who are unemployed or being laid off. Business & Community Training hosts Transition Programs and short-term intensive training including: Microsoft Suite Fundamentals with program emphasis on Medical Office and Front Office. Additional training opportunities include: Phlebotomy, Insurance Pre-licensing, Computer Applications and Certification Programs, Home Inspections and Home Appraisal.

Career Connections 928-0423 421 N. Mullan Spokane, WA 99206

Program provides job training and placement to disabled individuals and disadvantaged adults in the Spokane area.

Career & Student Employment Center 533-8007 (SCC), 533-4411 (SFCC) Spokane Falls Community College (SFCC) Spokane, WA

Monday - Friday, 8 a.m. - 4:30 p.m. (Appointments are scheduled: Monday, Wednesday and Thursday). Must be enrolled in college.

Career Path Services Spokane Valley Community Center

326-7520 10814 E. Broadway 905 N. Washington, Suite 300 Spokane Valley, WA

Spokane, WA 99201

Monday - Thursday, 7:30 a.m. - 5:30 p.m. Free.

Specializing in workforce development. Provides employment, training, and basic education to economically disadvantaged adults, dislocated workers, and youth. Workforce Investment Act (WIA) services include GED and High School Re-entry, Paid Work Experience, Skills Training, On-The-Job Training, and Support Services. WorkFirst service providers for TANF recipients include Paid Community Jobs, Basic Education, GED, High School Re-entry, Skills Training, Job Retention, and Support Services. Services to people with disabilities and people with developmental disabilities, including DVR services and Individual Supported Employment are available. Also a WorkSource affiliate site offering services to both employers and job seekers. Orientations held weekly, call for times.

Central Valley Even Start 228-5400 19307 E. Cataldo Spokane Valley, WA 99016 Monday - Friday. Free.

Even Start, an education program for low-income families, is designed to improve the academic achievement of young children and their parents. Even Start serves families with at least one child age 7 or under at the time of enrollment and teen parents who are working toward their high school diploma. The goals of Even Start are: to help parents improve their literacy and basic education skills, to help parents become full partners in educating their children, and to assist children in reaching their full potential. Families must meet income guidelines and agree to participate in the following areas: Adult Literacy (English as a Second Language, high school completion, adult basic education or GED); Parenting Education; Early Childhood Education; and Interactive Parent and Child Literacy Time. Even Start provides comprehensive case management, including assistance with transportation and childcare. These free services are available to families living in the Central Valley School District and throughout the Spokane area.

Christ Kitchen 325-4343 2709 W. Boone Spokane, WA 99201

Mon-Fri, 9am-12 noon and 1pm -5pm.

Christ Kitchen in a Christ-centered ministry providing work, job training, and fellowship for women in poverty in Spokane through production and sales of gift baskets and fried food products. This ministry enables women to learn to work, to become employable and to eventually support themselves and their families without reliance on government programs or destructive relationships.

### **Community Colleges of Spokane**

533-7000 (SCC), 533-3500 (SFCC), 279-6000 (IEL)

SFCC 8 a.m. - 4:30 p.m., IEL 8 a.m. - 4:30 p.m., ABE M-Th 8 a.m. - 5:30 p.m. and F 8 a.m. - 4:30 p.m. The phone numbers listed above are for the main switchboard of each college. They can direct you to the appropriate phone number for financial aid, registration, testing, career planning, new classes, and student support services. 533-4600 (Adult Basic Ed).

### **Continuing Education through CCS**

SCC (533-8010), SFCC (533-3522), IEL (533-3770)

Monday - Friday, 8 a.m. - 4:30 p.m. Fees vary for credit and non-credit classes.

Call the above listed numbers to register for non-credit classes. Classes are available days, nights, and weekends throughout a six county region in Eastern Washington. Registration may be done by phone. Some tuition waivers are available. Please call the numbers listed below for information on credit and telecourse classes: 533-8860, SCC Professional/Technical 533-7000, SCC Liberal Arts 533-8110, SCC Distance Learning & Telecourse 533-3516, SFCC Credit Classes 533-3216, SFCC Distance Learning & Telecourse

### **Contract Based Education**

927-1100

123 S. Bowdish

Spokane, WA 99206

Monday - Thursday, 7:30 a.m. - 4:30 p.m. Free.

An alternative high school program for students under age 21. Students attend school for approximately 2-4 hours per week. A personal appointment is made with a teacher to receive assignments and instruction to complete all courses needed for graduation. The student then takes the materials home and completes the assignments.

Curlew Job Corps 509-779-0547 3 Campus St

**Curley, WA 99118** 

24 hours a day/7 days a week. Federally funded - free to qualifiers.

Federally funded residential vocational training program for men and women 16-24 years of age. Accredited high school/GED program. Free basic health and dental care, recreation and placement.

### **Displaced Homemaker Program (Change Point)**

279-6065 or 279-6075

3305 W. Fort George Wright Drive

Spokane, WA 99224

Monday - Friday, 8 a.m. - 4:30 p.m. Free to displaced homemakers.

Provides assistance to women who are in transition following divorce, separation or widowhood. Offers "Change Point," a 6-week pre-employment program that offers aid in overcoming barriers and explores new directions toward becoming self-sufficient. Classes are offered each quarter at the IEL Lodge from 9:45 a.m. - 2 p.m., Monday - Thursday.

### Division of Vocational Rehabilitation (DVR)

363-4700 or 1-800-548-0941

(TTY 329-3719 or 1-888-468-9763)

DVR helps people with disabilities prepare for, obtain, and retain employment. Vocational rehabilitation programs are custom-designed for each individual. They work in partnership with the community and business to develop employment opportunities for persons with disabilities.

# Educational Service District 101 (ESD 101) "Youthbuild Spokane" 456-7685

"Youthbuild Spokane" is a HUD program for youth's aged 18-24 who are high school dropouts or who are educationally "at risk" and economically disadvantaged. They work in construction crews to build housing for low-income residents of Spokane County while attending high school classes to complete their diploma or GED certificate. Life skills training and post-program transition follow-up is provided to all who finish to move them into apprenticeship training, employment, or post-secondary education. Construction technology training resulting in employment and/or apprenticeship training is a primary goal of participation. A \$2,362.50 AmeriCorps education award is provided to "Youthbuild Spokane" members who complete their term of service.

Employment Services 344-0163 130 E. 3rd Ave

Spokane, WA 99202

Monday - Friday, 8 a.m. - 5 p.m. Free.

Goodwill offers formal and work site assessments, career exploration, career readiness, counseling (vocational as well as individual/family/marital), job placement, job coaching, work site evaluation and training for individuals with barriers to employment. WorkSource Affiliate site that provides information and Internet access for individuals seeking employment. Referrals accepted from Division of Vocational Rehabilitation, Division of Developmental Disabilities, WorkSource, Labor and Industries, Department of Social and Health Services and other agencies. Also provides employment services for ex-offenders with a recent felony conviction. Assists employers with Washington State bonding program and Work Opportunity Tax Credit.

ESL (English as a Second Language) 533-4612 2310 N. Monroe

Spokane, WA 99205

Monday - Thursday, 8 a.m. - 9 p.m.; Friday, 8 a.m. - Noon. Tuition \$25 per quarter.

English as a Second Language classes (Washington State Levels Prelit 1-5) prepare refugee and immigrant students in the competency areas of speaking, reading, writing, listening. TANF/RCA LEP Pathway ESL services are also provided (WorkFirst). Students may receive instruction in advanced reading, writing, speaking and conversation, College Prep, in Pre-literacy, and English online instruction. Family Literacy ESL classes are also available through Even Start collaboration. ESL classes are offered at six sites through the Community Colleges of Spokane: Adult Education Center, Hillyard Center, Keystone Elementary, ECCC, Colville, and SCC. Morning, afternoon, and evening sessions are available. Specialized ESL senior's classes are offered at Lincoln Garden Apartments, Coventry Court Apartments and Winchester Court Apartments.

Express Personnel Services www.expresspros.com

747-6011

331 W. Main Ave.

Spokane, WA

If you're a job seeker, Express will assess your skills and work with you to find a job that fits your needs and abilities. Applicants never pay a fee at Express, and you'll have the opportunity to earn benefits such as medical insurance, holiday pay, vacation pay, referral bonuses and much more.

Families That Work/Project Self-Sufficiency

533-4634

2310 N. Monroe

Spokane, WA 99205

Monday - Friday, 8 a.m. - 9 p.m. Tuition \$25 per quarter, Scholarship Assistance available as needed. Qualified participants are low income and need basic skill instruction. Program provides education classes in GED, High School Completion, Math Basics Refresher, Basic Computer Skills, and Workplace "Soft" Skills. Family support is offered for Pregnancy, Child Development and Family Management. Learning is conducted in a work-based context.

**GED** (General Education Development)

533-4600

2310 N. Monroe

Spokane, WA 99205

Monday - Thursday, 8 a.m. - 9 p.m.; Friday by appointment. Tuition \$25 per quarter.

GED classes offer instruction to adult learners 19 years of age and older, in the following areas: mathematics, science, social studies, writing skills, and literature and the arts. Learners 16 through 18 years of age may be admitted to the GED program if they have an Office of the Superintendent of Public Instruction (OSPI) written release from the school district where they reside. GED certificates are issued by the OSPI and represent an alternative high school educational achievement. In addition, GED students may have the opportunity to receive computer basics (computer literacy and keyboard training). Adults wishing to enroll in campus credit programs offered by community and technical colleges must have a high school diploma or GED certificate unless they qualify for I-BEST program which is integrated basic skills with vocational training. State community colleges automatically accept students who have passed the GED test battery. GED classes are offered at approximately 22 sites in the 6 county area of our Community College District. Some of those sites include: Adult Education Center, American Indian Community Center, Chewelah Alternative School, Colville Center, Curlew Job Corps, Hillyard Center, Newport Center, and Republic Center.

### **H.O.M.E.** (Helping Ourselves Means Education)

359-4237

Cheney, WA

99004

Monday - Friday, hours vary. Free.

Provides advocacy, networking, and referrals for parents and returning students. Maintains a database for basic needs such as housing, childcare, and community social services in addition to campus resources and services. Offers a number of child care scholarships annually. Sponsors the Giving Tree, a holiday gift giving campaign for the children of low-income EWU students. Offers The Family Groove, a parent/child interactive group.

### Help Line

279-6060 or 1-888-323-2399

3305 W. Fort George Wright Drive

Spokane, WA 99224

Monday - Friday, 8 a.m. - 4:30 p.m. Free.

Provides information and referral for adults who are considering returning to school, seeking employment, needing career counseling, or assistance in locating community resources and support. Provides referrals for WorkFirst Financial Aid, Women's Programs, and other Institute for Extended Learning programs and services.

### Hillyard Center

533-8580

4410 N. Market

Spokane, WA 99207

Monday - Friday, 8 a.m. - 4:30 p.m.

Provides several IEL Adult Education Programs on site, such as: GED, High School Completion, ESL, Citizenship classes, Families That Work, work experience, computer lab classes, PACE Services, Seniors Programs and Head Start infant/toddler and preschool classes. Hillyard Center is a WorkSource affiliate site.

### **Individual Development Accounts**

456-7174

212 S. Wall

Spokane, WA 99201

Monday - Friday, 8:30 a.m. - Noon & 1 p.m. - 4 p.m.

Individual Development Accounts is a two-for-one matched savings account that can be used to pay for college or trade school, starting or expanding a business, or for a down payment on a first-time home.

### Institute for Extended Learning Career/Advising Resources

279-6060 or 1-800-323-2399

3305 W. Fort George Wright Drive

Spokane, WA 99224

Monday - Friday, 8 a.m. - 4:30 p.m. Free.

Information about IEL and other Community Colleges of Spokane programs, classes and resources

Job Corps

534-2269

140 S. Arthur, Suite 408

Spokane, WA 99202

Monday - Friday, 8:30 a.m. - 5 p.m.

A residential education and career training program designed for unemployed and under-educated women and men ages 16 to 24. It provides total support: basic education and career classes, dental, medical and eye care, work clothing, social and recreational programs, counseling and student leadership activities. Provides guaranteed placement assistance for all enrollees. Must have a good health history, no current legal issues, be low-income and a legal U.S. resident. Ability and desire to participate are a must. Provides assistance to runaways. If runaways are 18 or younger, they must have parent/guardian approval. Participants can complete their GED or High School Diploma while enrolled.

Labor ReadyLabor Readywww.laborready.com747-3071922-77911-800-24-LABOR

504 E North Foothills Dr 302 S. Pines Rd. Spokane, WA Spokane, WA

Each year, Labor Ready dispatches approximately 600,000 temporary employees to jobs in construction, manufacturing, hospitality services, landscaping, warehousing, retail and more. More than 300,000 businesses of all sizes throughout the United States, Canada and Puerto Rico use Labor Ready when they need a dependable source of labor. By fueling both individual and business growth, Labor Ready delivers a win-win: temporary employment gives customers the flexibility to quickly add reliable help on short notice and provides an honest day's pay for an honest day's work to dependable employees seeking income.

Job Resource Center (SL Start)

535-8582

905 W. Riverside

### Spokane, WA 99201

This agency works with personas with developmental disabilities. They provide job placement, training, and support for job retention.

Manpower

838-8531

720 W. Boone, Suite 100

Spokane, WA 99201

Monday - Friday, 8 a.m. - 5 p.m. Free.

Manpower supplies temporary assignments and permanent positions in office, marketing, technical, and industrial settings. No fee charged while working temporary, or when hired permanently. A variety of training options are provided, free of charge, via Global Listening Center www.manpowerglc.com to qualified applicants. Applications are taken by appointment. Must be at least 18 years old.

### Medical Pros Staffing Services <u>www.provisional.com</u>

323-3223

Northpark Building

420 w. Dean Ave.

Spokane, WA 99201

Medical field job placement agency. Provisional is a specialized recruiting and staffing firm in the Inland Northwest, exclusively serving the Eastern Washington and Northern Idaho marketplace. In business for over 15 years they have been placing professionals with great companies in temporary, contract-to-hire and direct-hire positions.

### Micro Enterprise Development Program

456-7174

212 S. Wall

Spokane, WA 99201

Monday - Friday, 8:3 0 a.m. - Noon & 1 p.m. - 4 p.m.

Assists low-income individuals to realistically and successfully enter into or expand a small or home-based business. Achieves this through business training, comprehensive technical assistance, long term support, and small loans.

### Neighborhood Assets

456-7378

212 S. Wall

Spokane, WA 99201

Monday & Thursday, 1:30 p.m. - 4:30 p.m., or by appointment. Free.

This program offers financial counseling and credit union services for people who need help managing their money, people who are using high cost financial services, and those who need and want a bank account. A SNAP partnership with Numerica Credit Union and Washington State Employees Credit Union.

NET (The) 456-7660 4202 South Regal

Spokane, WA 99223

Monday - Friday, 8 a.m. - 4 p.m.

A program of The Center for School to Work. The NET is an alternative education program that provides learning opportunities for students and dropouts living in Spokane County. Programs include High School Re-Entry, Credit Retrieval, and GED Preparation. The summer program is available to any student in Washington State with prior approval from their high school.

Norlift Co. 535-1776 512 N. Fancher Rd. Spokane Valley, WA 99212

Offers a full certification in forklift operation. If your certification has expired you can re-certify

If you have never had a certificate, take the full class and certify. Certificates are good for 3 years. There is a fee for this service.

### **New Chance Worker Retraining Transition Programs** 533-3172 3939 N. Freya

Spokane, WA 99217

By appointment, contact Shannon Stegman.

New Chance provides assessment, advising and training for career development. Group as well as one-to-one advising and training help individuals develop a career or employment marketability plan and manage career transitions. Classes focus on: career planning, professional portfolio development, effective job search techniques and integration of the computer and Internet in the job search. Qualified Worker Retraining candidates may receive full tuition assistance.

## Occupational Skills Training

344-0163

130 E. 3rd Ave

Spokane, WA 99202

Monday - Friday, 8 a.m. - 5 p.m. Free.

Goodwill offers customized classes in basic computer skills, administrative office professional, medical office professional, and professional sales associate (retail/cashiering/customer service). Job Club prepares individuals for employment and with job seeking and communication skills. Classes are available to individuals who are eligible for training services through Division of Vocational Rehabilitation, Department of Social and Health Services, WorkSource, Labor and Industries, and other agencies. Class hours vary, generally three hours a day.

### PACE Services (People Accessing Careers and Education)

533-8550

4410 N. Market

Spokane, WA 99207

Monday - Friday, 8 a.m. - 4:30 p.m. Fees vary.

PACE Services assists people with significant barriers to employment or community inclusion in achieving their life goals through education, resource coordination and vocational support. The program serves individuals who are learning disabled, developmentally impaired, brain injured, blind, deaf as well as individuals who experience mental illness, or qualify for unemployment benefits. The program offers assessments, vocational exploration, employment preparation, job coaching, job placement and extended support services. The READY program is a one quarter vocational training program, offered to individuals who want to learn basic workplace skills, accompanied by a specific employment training program (auto maintenance, child care and hospitality are the current offerings). Career development, job preparation, computer work skill building, functional reading, money management, and physical conditioning are a sampling of classes offered. PACE serves individuals who are eligible for "Pathways to Employment," Division of Developmental Disabilities, Division of Vocational Rehabilitation, high school transition, and Worker Retraining.

Planning Action for Youth Success (PAYS) 462-0519 130 E. 3rd Ave

Spokane, WA 99202

Monday - Friday, 8 a.m. - 5 p.m. Free.

PAYS helps eligible youth ages 17 to 21 with employment and/or remedial education. Offers a range of services to complement the primary goal of employment. Services include assessments, goal-setting, work readiness training, skills training (including computer applications), job shadowing and paid work experience. Eligible individuals are low income, live in Spokane County, and have barriers to employment. Barriers may include lack of basic skills, pregnancy/parenting, disability, homeless/runaway, lack of high school diploma/GED or offender status. Serves youth under the Workforce Investment Act, in partnership with the Spokane Area Workforce Development Council.

Pre-Vocational Training Center (PVTC) 3626-6760 2517 N. Ruby St. Spokane, WA 99207

The Pre-Vocational Training Center provides services for low-income disabled adults. General services include representative payee services, a clothing bank, skill development, and training, independent living, and welfare to work programs. The program also provides one-month rental assistance, deposit and other financial support as needed.

Project Self Sufficiency 279-6069 2310 N. Monroe Spokane, WA 99205

Monday - Friday, 8:30 a.m. - 2 p.m.

An eight week program that supports low-income single parents to make a transition from public assistance to employment. Courses include self-esteem, communication skills, career planning, stress management, parenting information, math, English, learning styles, and communications. Class sessions are Monday - Thursday, 8:30 a.m. - 2:00 p.m. and Friday 8:30 a.m. - 11:30 a.m. at the Adult Ed Center.

Reading Labs 533-4600 2310 N. Monroe Spokane, WA 99205

Monday - Thursday, 8:30 a.m. - 2:45 p.m. & 4 p.m. - 9 p.m. \$25 per quarter.

Instructors design individualized programs to meet the needs and goals of each student. The program may include any or all of the following: word recognition, vocabulary, comprehension, and language arts. Another reading lab is offered at Hillyard Center, 4410 N. Market; Monday - Thursday 8 a.m. - 12 p.m. In addition to the reading lab, the Read Right program is now being offered at the Adult Education Center and at the Hillyard Center. For more information about this great reading program, call Lora Shinskie at 533-4632.

### Re-employment/Worker Retraining Programs 3939 N. Freya Spokane, WA 99217

Monday - Friday, 8 a.m. - 4:30 p.m. Free if criteria is met.

There are several programs and services to assist people who are low income, unemployed, receiving unemployment benefits, have exhausted their unemployment benefits, or who are employees who've received written notice of future job loss. There are funds available for professional/technical courses for re-training or upgrading job skills. The different WorkSource affiliate sites are: 533-8056, SCC - Linda Benthien 533-3521, SFCC - Linda Kraus-Perez 532-3172, WorkSource - Shannon Stegman

SCC Community, Career, and Employment Services 533-7249
1810 N. Greene, Bldg #6

Spokane, WA 99217

Monday - Friday, 7:30 a.m. - 4 p.m. Free.

The Community, Career, and Employment Services department includes state agencies such as the Division of Vocational Rehabilitation and Employment Security Department in addition to the college's career planning services, job referral assistance and campus tours. There is also Veteran Services, WorkFirst and Worker Retraining. Software applications are available for resume development and career interest inventories as well as Internet access.

School To Work Connections

456-7660

4202 South Regal St

Spokane, WA 99223

Monday - Friday, 8 a.m. - 4 p.m. Free.

This program provides job readiness training, work experience, job referrals and various supportive services to qualified youth via WIA and the Spokane Area Work Force Development Council. Serves youth residing in Spokane City and County with income or disability constraints. Employment opportunities for income eligible youth 16-21 years of age in both public and private sectors.

SFCC Career Center

533-3540

3410 W. Fort George Wright Drive

Spokane, WA 99224

Monday - Friday, 8 a.m. - 4:30 p.m. Non-student computer use fee is \$7; CCS students free.

The Career Center offers computerized career guidance, scholarship information and internet resources. Reference materials include career information files (which contain over 300 careers), college catalogs, transfer guides, vocational biographies, periodicals, books and a video library. Transfer Advisors from EWU, WSU, Whitworth, and Gonzaga are available, by appointment in the Center, to talk with students preparing to transfer to a four year college. Student employment opportunities are available at the center.

**Single Parent Program** 

533-7030

1810 N. Greene Street

Spokane, WA 99217

Monday - Friday, walk-in or by appointment. Free.

The Single Parent Program offers many services to single parent students attending SCC or who are thinking about attending college. The program provides community resources, financial aid information, child care information, family activities, support group, and academic counseling. Assists students in choosing an academic major and career plan. Provides support for personal and academic problems.

Skils-kin

326-6760

4004 E. Boone Ave

Spokane, WA 99202

Monday - Thursday, 8 a.m. - 4:30 p.m., Friday, 8 a.m. - 4 p.m. Fees vary.

Provides people with disabilities and other disadvantages with training, employment programs, payee and residential services. Employment positions are available in structured and competitive jobs. Job opportunity orientation every Wednesday at 1:00 pm to learn about job openings. Strives to make choice and employment a reality.

**SL Start Employment Services** 

328-2740

25 W. Nora

Spokane, WA 99205

Monday - Friday, 8 a.m. - 5 p.m. DVR Referral

Provides people with disabilities who are signed up and eligible at the Department of Vocational Rehabilitation (DVR), the opportunity to overcome barriers, learn job seeking and interviewing skills and find meaningful employment. Providing assistance toward returning to work after an injury, seeking retraining and matching a skill set to a specific job is what makes SL Start Employment Services a diverse and effective employment program.

**Small Business Development Center** 

358-7890

665 North Riverpoint Blvd

Spokane, WA 99202

Monday - Friday, 8 a.m. - 5 p.m. Class fees vary, free individual business counseling.

In cooperation with the Community Colleges of Spokane and Washington State University, the Small Business Development Center (SBDC) works to stimulate small business growth in Spokane County. Counseling on business management. Low-cost classes are offered in business start-up, management marketing, record keeping and taxes.

Spokane County Human Resources Job Hotline 477-5627 / TDD 477-2137 1229 W. Mallon Spokane WA 90260

Spokane, WA 99260

Sunday - Saturday, 24 hours. Free.

Job information hot line is updated each Friday before 5 p.m. Persons wishing to apply for a specific position are encouraged to pickup the applicable recruitment posting at the Human Resources office or on the County website. Individual postings provide a detailed description of the position duties and requirement, as well as listing the required application materials. For Sheriff's Department employment information, please call 477-4711.

Spokane SCORE – Chapter 0180 801 W. Riverside Ave., #240 Spokane, WA 99201

PHONE: (509) 353-2820 FAX: (509) 353-2829

EMAIL: scoredst1094@wenatchee.org

SCORE "Counselors to America's Small Business" is a nonprofit association dedicated to entrepreneur education and the formation, growth and success of small business nationwide. SCORE is a resource partner with the U.S. Small Business Administration (SBA). SCORE has 389 chapters in locations throughout the United States and its territories, with 10,500 volunteers nationwide. Both working and retired executives and business owners donate time and expertise as business counselors. SCORE was founded in 1964. SCORE's 10,500 volunteer counselors have more than 600 business skills. Volunteers are working or retired business owners, executives and corporate leaders who share their wisdom and lessons learned in business.

Spokane Service Team 456-7660 2424 E. Riverside Spokane, WA 99202

Monday - Friday, 8 a.m. - 4 p.m. Free.

An AmeriCorps National Service Program. The goals of the SST are to provide education, training and service opportunities to young adults, 18-25 years old in the Spokane area. The SST will provide assistance in obtaining your GED/High School Diploma, training in basic construction skills, service learning, assistance with your academic/vocational education goals, and career planning. Requires a one year commitment. Education award for 1,700 hours of service is \$4,725, to be used for college expenses or to pay back student loans, along with a monthly living allowance. Summer and part-time commitments also available.

U.S. Small Business Administration (Spokane Branch) 801 W. Riverside Avenue, Suite 200 Spokane, WA 99201 509-353-2800

Monday - Friday 8:00 a.m. to 4:30 p.m

The U.S. Small Business Administration was officially established on July 30, 1953. The SBA has since delivered 20 million loans, loan guarantees, contracts, counseling sessions and other forms of assistance to small businesses. The Seattle District Office serves Washington State through two offices in Seattle and Spokane. The Seattle District Office serves most of Western Washington and the Spokane Branch Office serves Eastern Washington and Northern Idaho.

# Veteran Affairs / Vocational Rehabilitation & Employment Service 1-800-827-1000

This program offers a variety of employment services as a means to obtain suitable employment, such as assistance in finding employment, job seeking skills training, on-the-job training apprenticeships, job development, self-employment services based on eligibility, vocational training, 1-year certification programs, 2-year diploma programs, and 2 and 4 your post secondary training programs. They are located in Seattle, however you can call this the toll free number above. You can also call the VA Hospital in Spokane at 434-7000.

### West Valley Even Start Program 922-5475 2011 N. Hutchinson Ave Spokane, WA 99212

Monday - Thursday, 8 a.m. - 3:00 p.m. Free.

Even Start is a program offered by West Valley School District to young parents who have not yet completed their high school diploma. If you are under the age of 21 and are in need of a nurturing environment for your young child while you work on your high school education, we are the program for you. This is a free program offered to any young parent enrolled in West Valley High School, Spokane Valley High School, or Contract Based Education.

### **WINS (Women in Non-Traditional Settings)** 533-8571 or 533-7036 4410 N. Market Spokane, WA 99207

Monday - Friday, 7:30 a.m. - 3 p.m. (office hours). \$25.

An intensive 12 week course for women which includes basic math, English and computer skills as well as training and employment opportunities in the trades and technology fields. Classes are Monday - Friday, 9 a.m. - 2:30 p.m., at SCC Bldg #15.

### **WorkSource Thurston County** 532-3000 130 S. Arthur Spokane, WA 99202

Monday - Friday, 8 a.m. - 5 p.m. Free.

WorkSource has solutions for businesses and job seekers. To business it is the hub of local employment activity. Job seekers can find it all in one place -- everything needed to achieve career goals.